

Privacy Policy

This privacy policy sets out how JMC Landscapes uses and protects any information that you give us when you use this website or contact us by other means.

JMC Landscapes is committed to ensuring that your privacy is protected. Should we ask you to provide certain information by which you can be identified then you can be assured that it will only be used in accordance with this privacy statement.

JMC Landscapes may change this policy from time to time by updating this page. You should check this page from time to time to ensure that you are happy with any changes. This policy is effective from 1st January 2020.

Data we collect:

JMC Landscapes collects information when:

If you are using a contact form or our live chat, where we ask for your name, email and/or a phone number. This information is stored briefly while it is converted into an email message, which is then sent.

When you visit our site and we use Google Analytics to track your path through the site. This information is aggregated and presented to us in a way that allows us to improve the site, but we cannot identify a particular user. You can prevent us from tracking you.

You contact us by email, telephone or other means and provide your information.

We store full contact information including name, address and email on our digital contact database and in paper form at our office at 1, Bowbank House Farm, Kirk Merrington, Spennymoor, County Durham DL16 7HY

What we do with the information we gather:

We hold no personal information on individuals or businesses on this website.

We use Google Analytics to measure and improve the performance and content of the site and to determine what is or is not regularly visited.

We may use your information to:

- Communicate with you regarding provision of our business services
- Internal record keeping

We may periodically send newsletters, promotional emails about new products, special offers or other information which we think you may find interesting using the email address which you have provided.

We may contact you by email, phone, or mail.

Security:

We are committed to ensuring that information is secure. In order to prevent unauthorised access or disclosure, we have put in place suitable physical, electronic and managerial procedures to safeguard and secure the information we collect online.

How we use cookies:

A cookie is a small file which asks permission to be placed on your computer's hard drive. Once you agree, the file is added and the cookie helps analyse web traffic or lets you know when you visit a particular site. Cookies allow web applications to respond to you as an individual. The web application can tailor its operations to your needs, likes and dislikes by gathering and remembering information about your preferences.

We use traffic log cookies to identify which pages are being used. This helps us analyse data about web page traffic and improve our website in order to tailor it to customer needs. We only use this information for statistical analysis purposes and then the data is removed from the system.

Overall, cookies help us provide you with a better website, by enabling us to monitor which pages you find useful and which you do not. A cookie in no way gives us access to your computer or any information about you, other than the data you choose to share with us.

You can choose to accept or decline cookies. Most web browsers automatically accept cookies, but you can usually modify your browser setting to decline cookies if you prefer. This may prevent you from taking full advantage of the website.

Links to other websites:

This web site may contain links to other sites. Please be aware that we are not responsible for the privacy practices of such other sites. We encourage our users to be aware when they leave our site and to read the privacy statements of each web site that collects personally identifiable information.

This privacy statement applies solely to information collected by this Web site.

Controlling your personal information:

We will not sell, distribute or lease your personal information to third parties unless we have your permission or are required by law to do so.

You have the right, at any time, to ask us to delete your personal information.

General Data Protection Regulation (GDPR):

The GDPR came into force on 25th May 2018, and requires that we provide you with the following information.

Legal basis

The GDPR requires us to state the lawful basis for the processing activity that we perform. We hold no personal information on individuals on this website.

Data controller

The GDPR requires that we provide you with the identity of the 'Data Controller', who determines the purposes and means of processing personal data. For JMC Landscapes, the data controller is the Director who can be reached via the contact form.

Data processor

The 'Processor' is responsible for processing personal data on behalf of a controller. For JMC Landscapes, this is the Director who can be reached via the contact form.